Hi St John's Way Medical Centre  
  
I wanted to say a huge thank you for looking into my blood pressure last week. I filled in an econsult form on Tuesday, had a call back from a GP within 15 minutes, saw the nurse for 24 hour blood pressure monitoring on Wednesday, left with a print out of the results on Thursday, and had a call from the GP again on Friday to discuss and make a plan for what to do next. Everyone - the receptionists, GP and nurse - took my concerns seriously in the midst of a pandemic.  
  
It probably feels routine but this is astonishing, wonderful care. The very best of the NHS. Thank you.